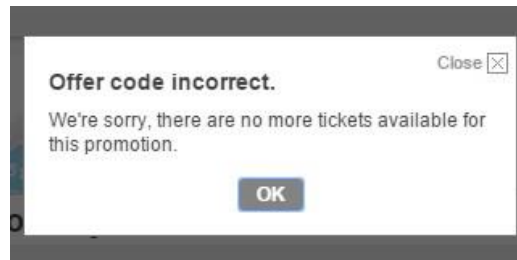


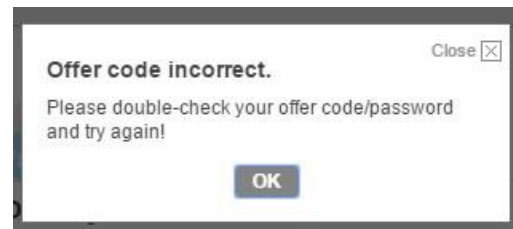
ARTSWAVE TICKETING FAQs

1. **“I am having a hard time using multiple codes”** – Unique codes for the Donor offer can only be used once per transaction. If you have multiple unique codes for the Donor offer, you must do multiple transactions so that you are only using one code at a time.
2. **“My tickets are not coming up as free/discounted”** – Make sure that you are adding your code BEFORE selecting your seats. If you select your seats and then enter your code, the tickets will not be discounted.
3. **“I put my unique code in for the Donor Offer but am getting an error message that says ‘NO MORE TICKETS AVAILABLE FOR THIS PROMOTION’”** –



If you receive this error message, it means that the unique code has already been used for the free tickets. If you believe this to be an error, please contact ArtsWave at info@theartswave.org or call 513.871.2787

4. **“I put my code in the Offer Code box and it says ‘PLEASE DOUBLE-CHECK YOUR OFFER CODE’”** -



If you receive this message, it means that the code was not entered correctly. Codes are case sensitive, please make sure that you enter the code correctly.